

*AGING AT HOME
AS AN LGBTQ
OHIOAN*

Transforming Care Conference 2017

The Aging Network in Central Ohio

- COAAA: PASSPORT Medicaid Waiver management, monitoring of provider compliance, case management of MyCare Ohio recipients (contract with Aetna and Molina), Home Choice Waiver, SRS, OHCW, some case management for more intensive FCSO clients, in addition to an array of trainings, speakers, resource guides, information and assistance
- There is an Area Agency on Aging for every county in the US, COAAA serves an 8 county region: Franklin, Delaware, Fairfield, Fayette, Licking, Madison, Pickaway, & Union
- AAAs are federal/state agencies

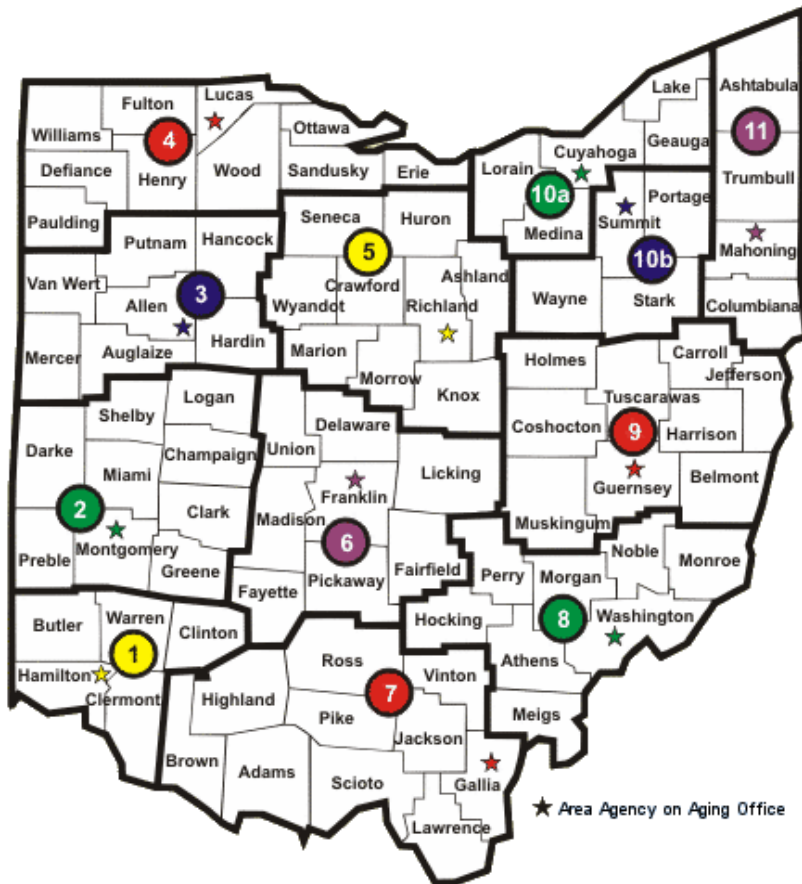
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- **“Area Agencies on Aging (AAAs) were established under the Older Americans Act (OAA) in 1973 to respond to the needs of Americans 60 and over in every local community. By providing a range of options that allow older adults to choose the home and community-based services and living arrangements that suit them best, AAAs make it possible for older adults to “age in place” in their homes and communities.”**
- ▣ National Association of Area Agencies on Aging, <https://www.n4a.org/aaastitlevi>

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- Franklin County Office on Aging: Franklin Co Senior Options (county-based levy funded services), Adult Protective Services, Caregiver Support Services (under Title III funding)
- All eight counties we serve have some form of county-based aging services, all but one county is levy-funded.
- The way every county structures their APS and Caregiver support services varies

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- Call 1-866-243-5678 to be immediately connected to your local (per your phone's area code) Area Agency on Aging
- If you're calling for someone who lives in another county, you may have to double check that you have the right one

Meeting the Needs of LGBTQ Elders

- Beginning in early 2017, COAAA has begun offering Project Visibility trainings to all staff members. PV was designed by the Boulder County AAA, for use in training AAA staff in cultural competency. Roughly 200 out of 260 staff have attended. We tried to catch as many current staff as possible, and from now on will offer it quarterly to any new staff or current staff who'd like to attend.

Meeting the Needs of LGBTQ Elders

- Providers are the ones doing hands on care for our clients
- We make sure they are in compliance with rule, but we don't set the rule, so there's a limit to what we can ask of them
- All providers are required to have non discrimination statements, and apply these to both their clients and their staff, and are required to attend continuing education, but have no required topics at this time

Meeting the Needs of LGBTQ Elders

- If someone has a complaint or grievance about a specific individual/provider agency, unfortunately at this time (and unlikely in near future) there's no real procedure other than requesting a new worker/provider, which they are always free to do
- All provider agencies are required to abide by a Code of Ethics
- If a provider drops a client, they have to provide 30 days notice, unless there is a safety issue.